



Buckeye Patient Fact Sheet

- **Buckeye Community Health Plan is terminating its Aged, Blind and Disabled (ABD) Medicaid HMO contract with The Health Alliance, effective April 30, 2009.**
 - Buckeye's decision to end its contract came unexpectedly after an unreasonable request for lower rates – less than what Ohio Medicaid would pay for the same services.
 - The termination was sent at the end of ABD Open Enrollment, preventing Buckeye members from making an educated selection of their Medicaid managed care plan.

- **Patient care is our priority during this transition.**
 - The Health Alliance has implemented a Continuity of Care Plan that will ensure ongoing care for patients who are pregnant or require recurring services.
 - Patients may contact the Health Alliance's Customer Service hotline at 513-585-7600 to speak with a representative.

- **Buckeye's termination of The Health Alliance impacts the following Health Alliance hospitals and physician practices:**
 - The University Hospital
 - Fort Hamilton Hospital
 - The Jewish Hospital
 - The Drake Center
 - University Pointe Surgical Hospital
 - Alliance Primary Care physicians

- **The Health Alliance continues to participate in the following Medicaid managed care networks:**
 - For Aged, Blind and Disabled (ABD): AMERIGROUP Community Care
 - For Covered Families and Children (CFC): CareSource and AMERIGROUP Community Care

- **Buckeye ABD patients who are concerned about not being able to continue receiving services within The Health Alliance may contact the State of Ohio's Medicaid Managed Care Enrollment Center at 1-800-605-3040.**

About The Health Alliance

The Health Alliance, a partnership of Cincinnati's leading hospitals, includes University Hospital, Cincinnati's only academic medical center; The Jewish Hospital, the first Jewish hospital in the United States; Fort Hamilton Hospital, the City of Hamilton's only hospital and largest employer; Drake Center, the region's largest specialized medical and rehabilitative care hospital; West Chester Medical Center, Cincinnati's newest hospital; and Alliance Primary Care, the region's largest network of primary care physicians. The hospitals and clinical programs of the Health Alliance have consistently received national recognition by several health care rating organizations and publications, including HealthGrades and U.S. News & World Report.